

Time6.00 pmPublic Meeting?YESType of meetingScrutiny

Venue Council Chamber - Civic Centre

Membership

Chair	Cllr Zee Russell (Lab)
Vice-chair	Cllr Udey Singh (Con)

Labour

Conservative

Cllr Milkinderpal Jaspal (Cllr Jaspreet Jaspal (Cllr John Reynolds) Cllr John Reynolds Cllr Tersaim Singh Cllr Dr Paul John Birch J.P. Cllr Lovinyer Daley Cllr Louise Miles Cllr Greg Brackenridge

Cllr Jonathan Crofts Cllr Ellis Turrell

Quorum for this meeting is three Councillors.

Information for the Public

If you have any queries about this meeting, please contact the Scrutiny Team:

ContactEarl Piggott-Smith
earl.piggott-smith@wolverhampton.gov.uk /01902 551251AddressScrutiny Office, Civic Centre, 1st floor, St Peter's Square,
Wolverhampton WV1 1RL

Copies of other agendas and reports are available from:

Websitehttp://wolverhampton.moderngov.co.uk/Emaildemocratic.services@wolverhampton.gov.ukTel01902 555046

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Agenda

Part 1 – items open to the press and public

Item No. Title

- 1 **Welcome and Introductions** [The Chair to welcome everyone to the meeting.]
- 2 **Meeting procedures to be followed** [The Chair will explain how the meeting will proceed, how questions are to be asked and any matters of meeting etiquette.]

MEETING BUSINESS ITEMS

- 3 Apologies
- 4 **Declarations of interest**
- 5 Matters arising

[To consider any matters arising from the minutes]

PRE-DECISION SCRUTINY

6 **Customer Experience Strategy Consultation Update** (Pages 3 - 28) [Lamour Gayle, Head of Customer Engagement and Registrars, to present report]

[This item is being considered as pre-decision scrutiny and will therefore not be available for Call-in once a decision has been made by the Executive].

DISCUSSION ITEMS

- 7 **Digital Wolves Strategy Update** (Pages 29 58) [Heather Clark, Head of External Funding and Digital Projects, to present report]
- 8 **Treasury Management Strategy** (Pages 59 84) [Alison Shannon, Chief Accountant, to present report]
- 9 **Resources and Equality Panel Draft Scrutiny Work Programme 2022- 2023** (Pages 85 - 92) [Earl Piggott-Smith, Scrutiny Officer, to present report]